



## Case Study

# How a Leading Manufacturer Streamlines AP Processes with TranscendAP





## Company Overview

Based in Texas and in business for nearly a century, a leading manufacturer of custom electrical distribution solutions needed a better way to automate its accounts payable (AP) operations and manage its supplier network. Supporting diverse markets such as oil and gas, technology, and data centres, this burgeoning company wanted to empower its AP personnel to alleviate the number of manual processes and achieve a higher level of efficiency.



## The Challenge

Using an outdated, on-premise invoicing system, the manufacturer often required frequent rescanning and manual intervention of purchase orders (PO), causing inefficiencies in its AP processes. The company needed to transition to a cloud-based solution to:

- Automate AP processes
- Reduce errors and manual data entry
- Integrate seamlessly with Oracle E-Business Suite
- Provide better visibility into invoice approvals and processing

## The Solution

After conducting a thorough analysis of AP software providers, TranscendAP was selected to cloud-enable and modernize the company's AP operations. TranscendAP's automation platform was configured to meet the manufacturer's unique workflow and processes, including:

- **Automating the Invoice Approval Process:** The platform was tailored to support unique project-based requirements, handling multiple approval levels and integrating seamlessly with Oracle Projects and purchasing system.
- **Complex PO Matching:** the company's manufacturing process involves various POs. TranscendAP streamlined this by automating PO matching for multiple types of orders, including 2-way, 3-way, and 4-way matching.



## Implementation Approach

Through a phased implementation approach, the company started with automating the receipt of POs from a small group of suppliers. This minimized disruptions and allowed the company to gradually test and refine workflow, exceptions, escalations, and other types of transactions.

## The Results

- **Increased Efficiency:** A significant reduction in manual intervention, resulting in faster invoice processing times and improved productivity. Plus, the added benefit of allocating personnel to focus on more strategic tasks.
- **Better Visibility:** The team gained real-time visibility into the status of invoices and approvals, reducing delays and providing better control over the AP process.
- **Error Reduction:** Automated matching and validation processes helped cut down on human errors, leading to more accurate AP processing.

## Key Takeaways

### **Flexible & Configurable:**

TranscendAP was easily configurable to fit unique business needs, including complex, multi-stage approval processes.

**Scalable:** A phased approach allowed for a smooth transition without disrupting ongoing operations.

**Automated Efficiency:** Through AP automation, the company significantly reduced manual tasks and errors, improving both speed and accuracy.